

looking into the needs and practicalities of remaining open over Christmas. This is something that we will not be able to do on our own, and if it does go ahead, we will be looking for volunteer assistance to open the day centre.

All of the work we do at Whitechapel could not be possible without the generous support we get from you people reading this report. It's your support, prayers and thoughts that keep us going.

YOU CAN HELP OUR WORK BY

- Praying for our work and our workers
- Sending a donation now
- Covenanting your gift (explanatory leaflet available on request)
- Undertaking a special project on behalf of the Mission
- Making a legacy in your will
- Arranging a Gift Service or Carol Party from your church
- Sending or delivering clothing
- Asking for a Mission Speaker for one of your meetings
- Visiting the Mission

AR180298



Working with
people in need



1997 ANNUAL REPORT



since 1896



The Methodist Church
WHITECHAPEL MISSION
(Founded by Revd. Thomas Jackson, 1896)

The Whitechapel Mission

TRUSTEES ANNUAL REPORT

General Office: The Whitechapel Mission
212, Whitechapel Road.
London E1 1BJ

Telephone: (0171) 247 8280
Fax: (0171) 377 5762
email: mission@whitechapel.demon.co.uk

Minister: Revd. Richard H. Chapple
Warden: Mr. Tony Miller

WHITECHAPEL MISSION EXECUTIVE COMMITTEE

* Revd. F. Ronald Crewes (Chairman)	* Revd. David Hill
Revd. Peter W. Sutcliffe	* Revd. Richard H. Chapple,
Mr. S. Adams	Dr. Keith Aldred
Mr. R. Cox	Miss S. Nicholls
* Miss. M. Pengelly,	* Mr. T. Simco
Miss. J. Soulsby	Mr. E. Warner
* Miss. W. Yates	Mr B. Yelland

* Trustees

Bankers: Barclays Bank PLC
Mile End and Bow Branch
240, Whitechapel Road
London E1 1BS

Solicitors: Hadfields Butt and Bowyer
104, West Street
Farnham, Surrey GU9 7ET

Independent Examiners: Barry Woodward and Co.
Chartered Accountants
Suite 1, Cadman House
Peartree Road, Stanway
Colchester, Essex CO3 5NW

Investment Advisers: Central Finance Board Investment Unit
of the Methodist Church
4th Floor, Friendly House
52-58 Tabernacle Street,
London EC2A 4PL

The Governing Documents

The Whitechapel Mission is governed by the Model Trust Deed dated 15th December 1932 as amended on 30th August 1967 and 2nd November 1994.

Briefly, these documents set our purposes as the advancement of:
The Christian faith in accordance with the doctrinal standards and the discipline of the Methodist Church; and
Any charitable purposes for the time being of the Methodist Church.

The first of these purposes we address by holding regular services of Christian worship in accordance with normal Methodist practice on Sunday evenings at 6pm.

In regard to the second, we focus our efforts on providing for the basic human needs of the poor and homeless people who come to us.



The Minister in his bunker while the builders work overhead.

Objects

Our object is to save lives at risk because of homelessness or poverty, by offering practical evidence of the Good News that the hungry shall be fed, the naked clothed and the outcast welcomed and made clean. In pursuit of this object the Mission provides a friendly hassle-free atmosphere, with:

Worship opportunities
Food and drink
Showers and toilets
Wash and shave facilities
Toiletries
Second hand clothing
Blankets

We have opened on 43 Sundays out of a possible 53 in the year. The soup kitchen is open from 4.30pm until 9pm and serves from 100 to 250 people.

Monday, Tuesday, Thursday and Friday we open from 7am until 11am serving between 60 and 80 people with full cooked breakfast.

Wednesdays there is no breakfast but a cooked lunch was served to ten or a dozen elderly ladies, on 41 out of a possible 52 occasions.



Staff

On 1st April 1997 Ruth Parish, a qualified chef, left her job working for Michael Caine in the West End at Shepherd's and started work as our Deputy Warden. She settled in quickly and has become a valued member of the Whitechapel Family.

(3)

John Chapple started as a volunteer in the kitchen and the clothing store at the beginning of September. John is right-hand hemiplegic and registered disabled but has shown a high level of commitment. Through the good offices of the Tower Hamlets Disabled Employment Adviser, the Shaw Trust support him in full-time employment at the Mission.

Sue Miller has become part-time Secretary to the Minister, and Training Officer. Sue has rapidly mastered the mysteries of the computer which now helps us with the office work.

The Trustees wish to pay tribute to all the staff for their hard work and commitment to the homeless and needy people of Whitechapel. We admire our staff immensely for their dedication and self-sacrifice.

Staff Training

During the year, staff have gained the following qualifications and deserve our congratulations:

Basic Food Hygiene Certificate of the Chartered Institute of Environmental Health.

John Chapple

St. John Ambulance First Aid Certificate

Ruth Parish

John Chapple

In addition, Richard Chapple and Ruth Parish attended a one-day course on Helping People with Mental Health Problems.

(4)

Volunteers

The dedication of our paid staff is such that we are able to work with a handful. But the work-load would be quite insupportable without a committed army of volunteer helpers who come in to supervise the showers, serve in the kitchens, sort the clothing and the food we are given, dole out food parcels and clothes, cut people's hair and so on. The needs are various and unremitting.

Not everyone is able to help in these ways. Others help by collecting things for us:

- Good serviceable secondhand clothing;
- Nonperishable food;
- Toiletries;
- Money

Finally, and by no means least, we are supported by the prayers, thoughts and good wishes of people all over the country. Our heart felt thanks to all of you.

Visitors

We are always glad to receive visitors to show them round our premises and tell them about our work. Do please telephone us if you are bringing a party.

This year we were privileged to welcome two parties of visitors from overseas. A group of fifteen volunteers and full-time workers from inner city Chicago all engaged in similar work to our own among the homeless and rootless people came to see us. Our thanks to Revd. Jed Davis of Chelsea Methodist Church for setting up the visit.

The second was a smaller group of high-level government officials from Uzbekistan concerned with setting up their new regime's welfare programme. They were on a visit to the West to see how we deal with such things.

Both parties seemed quite impressed with the Whitechapel Mission.

Transport

The past year has seen considerable change. Early in December 1996 three young joyriders in a stolen car rammed Charity, our Transit van, amidsthips when it was crossing a junction in Sidney Street. The stolen car emerged from the side road at about 60mph followed more sedately by a fire engine returning to the station. By good fortune all the emergency services arrived within minutes without even being summoned. Tony and his passenger were lucky to escape with their lives and indeed without serious injury. Charity was beyond repair and so was the car that hit her.

A month or so later the Ambulance, Faith, ground to a halt and had to be sold as scrap. All we had left was Hope, our Ford Courier 10cwt van, and that we had to manage with for the next seven months. However Lord Murray put in a good word for us and at the beginning of August, a splendid new Transit van arrived, donated by British Telecom Community Partnership Programme.

Thomas Jackson House

By the beginning of this year, a decision what to do with Thomas Jackson House had become unavoidable. Built originally, in 1970, as a hostel with 30 places for homeless boys, it soon ran into problems of staffing and supervision.

In 1976 an attempt was made to solve these difficulties by opening the Thomas Jackson Memorial Hostel under the auspices of the NCH. It was to be a community Home for young people from the East End of London who needed care and protection.

Sadly this project only survived nine years and after much difficulty, and considerable vandalism, it was closed in 1985.

After redecoration an attempt was made to start a resident Community of volunteers who would offer "Time for God" studying and staffing the work among the homeless people who continued to be numerous in

WHITECHAPEL METHODIST MISSION

Summarised Accounts

STATEMENT OF FINANCIAL ACTIVITIES

for the year ended 31st August 1997

	1997	1996
	£	£
INCOME AND EXPENDITURE		
Donations and Collections	76,593	88,798
Investment Income	49,496	38,657
Legacies	229,003	23,136
Other income	3,123	5,286
Total Incoming Resources	<u>358,215</u>	<u>155,877</u>
RESOURCES EXPENDED		
Direct charitable expenditure	90,300	93,395
Fundraising and publicity	4,495	3,076
Management and administration	22,795	15,934
Total Resources Expended	<u>117,691</u>	<u>112,405</u>
NET INCOMING RESOURCES FOR YEAR	<u>240,524</u>	<u>43,472</u>
<u>Other Recognised Gains and Losses</u>		
Gains on investments - unrealised	28,368	10,612
Net Movement in Funds	268,892	54,084
Balances brought forward at 1st September 1996	<u>205,912</u>	<u>133,531</u>
	474,804	187,615
Add prior year adjustments	46,804	18,297
Balances carried forward at 31st August 1997	<u><u>521,434</u></u>	<u><u>205,912</u></u>

BALANCE SHEET

as at 31 August 1997

	1997		1996	
	£	£	£	£
FIXED ASSETS				
Tangible Fixed Assets		35,381		
Investments		<u>6,616</u>		<u>5,577</u>
		41,997		5,577
CURRENT ASSETS				
Debtors	10,351		11,004	
Investments	182,511		125,721	
Short term deposits	281,708		53,384	
Cash at Bank and in hand	<u>10,899</u>		<u>16,344</u>	
	485,469		206,453	
CURRENT LIABILITIES				
Short term creditors		<u>6,032</u>		<u>6,118</u>
NET CURRENT ASSETS		479,437		200,335
NET ASSETS		<u><u>521,434</u></u>		<u><u>205,912</u></u>
FUNDS				
Unrestricted				
Designated Funds		10,000		14,080
General		<u>60,904</u>		<u>22,348</u>
		70,904		36,428
Restricted		186,213		163,907
Expendable Capital		257,701		-
Permanent Endowment		<u>6,616</u>		<u>5,577</u>
		<u><u>512,434</u></u>		<u><u>205,912</u></u>

Approved by the Managing Trustees on 11th November 1997 and signed by:

E WARNER
B YELLAND Hon. Treasurers

Note: These summarised accounts do not provide all the information required by law to be included in the accounts of the charity. The full accounts (which have been examined by an independent examiner) will be submitted to the Charity Commission. A copy of the full accounts may be obtained by writing to the Mission Treasurer at Whitechapel.

(Continued from page 6)

the area. A number of people who took part in this programme offered as candidates for the ministry. However, in recent years volunteers to live in Community became increasingly difficult to find.

At their meeting in November 1996, the members of the Mission Executive Committee recommended to the Tower Hamlets Circuit Meeting that Thomas Jackson House be refurbished to form 11 self-contained studio flats for private letting.

Architects Rogers Partnership were employed and the contract was awarded to ITC Concepts Limited at a sum of £349,016 + VAT. Building work commenced at the beginning of September and was expected to last 16 weeks. At 31st August 1997 the total capital commitment entered into by the Trustees in connection with the refurbishment of Thomas Jackson House was £459,305.

The Treasurer's Word

A glance at the balance sheet will show that we have had a considerable increase in the amount of finance we have available at the end of the Financial Year, most of which is due to a substantial legacy. Since the recent alterations to the regulations by the Charity Commissioners it is now necessary for us to show the full amount of all legacies in the year in which they occur, whereas previously we took only 1/7th each year to avoid having the present situation. The advantage of this was that there was no possibility of showing a massive increase unless the legacies totalled at least one million pounds. Should we receive no legacies next year the accounts will have a completely different appearance and it will appear that we are losing money. This is often thought to imply inefficiency, which will not necessarily be the case.

The building alterations are gradually coming to an end and then we shall be needing to pay the contractors and all other expenses before we can investigate how the new flats are to be administered. We anticipate a reduction in our gas bills because of new equipment, which is being installed, but we also expect a hefty increase in our water charges as we



A day in the life of our Treasurer, Eric Warner

have been “blessed” with a water meter. Judging by reports from elsewhere our bills are likely to increase by several percentage points when the number of showers we supply each week is taken into consideration.

The financial position is in a state of flux at present, as we will be looking at ways to serve our homeless and rootless clients better now that we have the finance to do this. Although we may appear to be “rolling in it” now, the situation may look very different in a few years time. So please do not think we can manage without your generous donations as we have to build up our reserves for the lean years which may come in the future.

If you are unable to support us with money, please remember all those who help keep the Mission running smoothly, in your prayers and meditations.

Methods of Giving

The Whitechapel Mission is a registered charity and the Trustees wish to express their grateful thanks to all, whether you be great or small, who support the Mission financially.

Those of you who pay Income tax may like to consider the possibility of using one of the tax-efficient ways of giving which enable the Mission to increase the value of your gift by reclaiming basic rate Income Tax.

Various methods are available:

- (i) Deed of Covenant for regular giving for a period of not less than 4 years.
- (ii) Gift Aid which enables basic rate Income Tax to be reclaimed immediately on single donations of not less than £250.
- (iii) Charities Aid Fund or
- (iv) G.A.Y.E. (Give as you Earn)

If you are not in a position to enter into a covenant but would like to contribute regularly, you might like to complete a Banker's Order.

If you would like to know more please write to:

The Hon. Treasurer
Whitechapel Mission
212, Whitechapel Road
London E1 1BJ

Legacies

The Trustees acknowledge with gratitude the receipt of a substantial legacy in the sum of £223,218 from the Estate of the late Richard Ashley Keen for the general work of the Whitechapel Mission.

FORM OF BEQUEST BY WILL

For the guidance of friends who may desire to make bequests for the general work of the Whitechapel Mission, the following form of bequest is suggested:

I GIVE AND BEQUEATH to the Treasurer for the time being of the Whitechapel Methodist Mission, 212, Whitechapel Road, London, E1 1BJ, for the use of the said Mission the legacy or sum of £..... (free of duty) and direct the said last mentioned legacy or sum to be paid within twelve months of my decease from the proceeds of my real and personal estate, but primarily out of my personal estate, and the receipt of the Treasurer shall be sufficient discharge to my executors.

NOTE: The Mortmain and Charitable Users Act, 1981, enables testators to give by Will for the benefit of any charitable use not only pecuniary Legacies, but also tenements and hereditaments of any tenure. The Will must be signed by the testator at the foot or end thereof in the presence of two independent witnesses, who must sign their names, and addresses and occupations, at the same time, in their presence and the presence of each other.

The Warden's Report

A year has passed and it's time for another annual report, but what has changed within the day centre that I can write about in the report? It was only when I had to sit down and think about the past year and think carefully about what has happened that I became aware of the changes myself. Being in the day centre each day and seeing changes take place very slowly and over a long period of time, they can be easily missed. Our numbers are about the same, the services are about the same. A few faces may have changed, but nothing major appears to have happened. And then again... Where is old John? The old fella that would sleep on the floor with his head against the wall most of the day and cause us to have to clean the walls with the strongest of cleaners. And where is young Billy, who was always aggressive because of the drug abuse. We lost 6 this year! John was found dead in the middle of Whitechapel Road. Billy choked to death after a drug overdose. People that we had been working with and building friendships with for years, suddenly were no longer with us.

They died on their own, with few friends and no family around them, only remembered by a Christian name or a nickname. Buried in unmarked graves and only the remembrance book at the Mission records their ever being here on the streets of Whitechapel. The saddest part though, is that they have already been replaced. New faces already appear to take their place. Following the same path and rushing to follow their destructive life-style.

When I married Sue 12 years ago, a few of the fellas, wanted to share the day with us, and managed to sneak into the church. They had made the effort to shower, find a suit and stay sober. They made the day even more special because of their being there. They are all dead today. Only one survived long enough to see my children arrive.

As we start another year, striving to help those in need in the East End of London, it must be asked, why do we do it? We do it because we have got to do it. We can not turn our backs on

people that ask for a helping hand. If we can lengthen a life by one day, or increase the quality of life by one small fraction then it is worth it. There are those that do not die, but make a decision to change. And those that find what they are looking for.

As we start this next year, continuing to do exactly the same as we have done for the last 101 years, we see an ever changing group of people. Some will not be with us this time next year, but hopefully more will have moved away from the streets and with support will not be seen at Whitechapel again.

We are looking at the hours we open again this year. Although we have increased them and increased them again, it is time to see if we can do it again. Although there are many other services available to homeless people throughout the day, the early morning and weekends seems to be short of services. We would like to bring in the Wednesday morning, to compliment the other weekdays and then look at Saturdays, to compliment our Sunday opening hours. Of course, it depends on funding and staffing levels, but that is our goal this year. As mentioned earlier in this report, we are embarking on a redevelopment of Thomas Jackson House. It has been in need of desperate repair for a good few years, now, but with luck, we should be able to generate enough money from the building to review the hours and services we can offer, without putting more burden on those who already support us. By this time next year, it would be nice if we could report an increase in the services we are able to offer.

We are also reviewing our Christmas close down, which is usually for 10 days each year. In our history, this close down was to give the building and staff a break while Crisis took over. Over the past few years we have seen more and more people coming to our doors during those 10 days asking for help. It would appear that although many people benefit from the Crisis Open Christmas, there are those that either don't like the crowds or are having difficulty getting their needs fulfilled. We now have to have staff around throughout the Christmas period to answer doors, phones and make tea and sandwiches. We are